October 19, 2021

END-USER PAYMENTS FRAUD SYMPOSIUM



10 - 10:50 am ET: Managing Cyber Threats

Jeffrey Korte, Director & Executive Sponsor, Community Institution & Association Council Financial Services - Information Sharing Analysis & Center

No single organization can successfully remain isolated in today's charged cyberspace. Criminal organizations and nation-state actors are increasingly prevalent within the US critical infrastructure. Changes that normally happened gradually over years are now implemented within weeks. In this presentation learn how cybersecurity teams in financial services have had to adapt strategies and operations to the onslaught of digitization of products, services, and work while contending with fraudsters capitalizing on fear and uncertainty. Learn too, how the FS-ISAC and its Global Intelligence Office are responding to these threats by furnishing institutions with information and tools to help level the playing field against modern adversaries.



11 - 11:50 am ET: Faster Payments Fraud - Exaggerated or Understated?

Peter Tapling, APRP, Managing Director, PTap Advisory, LLC ; Mary Ann Miller, Vice President of Client Experience at Prove; Cameron D'Ambrosi, Managing Director, Liminal

It appears some cannot talk about faster payments without talking about fraud. Has the faster movement of money created a spike in payments fraud? How will fraud and tactics to perpetrate fraud evolve with new faster payments advancements? In this session, break through the hype as panelists provide data points and statistics on the prevalence of fraud as it relates to various faster payments solutions and predictions for the future. Walk away with tips on how to safeguard the users of faster payments solutions, as well as predictions for the future. 1. How prevalent is fraud for various faster payments solutions? 2. What products or services are available to organizations seeking to minimize fraud in a faster payments environment?



12 - 12:50 pm ET: Synthetic Identity Fraud

Mike Timoney, Vice President for Secure Payments at the Federal Reserve Bank of Boston

Digital technologies have revolutionized how operators and users interact with the U.S. payments system as new products emerge, back-end operations change, and user experiences are enhanced. However, alongside these innovations come unforeseen payments security threats. As the dark web fills with stolen personal information elements that are available at a relatively low cost, fraudsters are increasingly exploiting the lucrative financial scheme of synthetic identity fraud. Continuing its commitment to payments security and industry collaboration, the Federal Reserve launched an initiative focused on researching, educating and generating payments industry dialogue on this fast-growing financial crime. During this session, a Federal Reserve executive will discuss various causes of synthetic identity fraud, gaps and detection methods and mitigation strategies the industry is leveraging to fight this fraud. Take advantage of this opportunity to better under-stand synthetic identity fraud, how various industries are affected and approaches your organization can take to reduce this threat.







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2 - 2:50 pm ET: Incident Response from a Legal Perspective

Steve Cosentino, Partner, STINSON LLP Steve will walk through the various components of a cybersecurity incident response along with suggestions on how to be prepared. He will cover engaging your insurer, working with a forensic firm, protecting the attorney client privilege,

remediation and consumer notification. He will also discuss the process and timing of evaluating when an incident rises to the level of a breach. Finally, Steve will provide guidance on incident response and preparedness at the service provider level which will be timely given the rise in provider incidents in recent years.



3 - 3:50 pm ET: CYBER = Changing Your Behavior through Education & Response

Moderator: Pam T. Rodriguez, AAP, CIA, CISA, SVP, Professional Services, SFE Russ Horn, CISA, CISSP, CRISC, President, CoNetrix; Tim Thorson, AAP, CTP, Senior Vice President, Payments Risk Regions Bank

The threat landscape has changed significantly since the FFIEC issued its Supplemental Guidance on Internet Banking Authentication. As criminals become more creative and effective, organizations must take steps to enhance their cybersecurity programs. Join this interactive session as industry experts share proactive measures you should implement to minimize the risk and impact of a breach. Questions answered during this session:

- 1. What are the key components of a cybersecurity incident response plan?
- 2. What are best practices for educating customers on cybersecurity?



4- 4:50 pm ET: IT Security Examiner's Panel - Trends and Hot Topics

Moderator: Tony DaSilva, Retired Supervision and Regulation Subject Matter Expert, Federal Reserve Bank of Atlanta Cavin Tran, PhD, CISSP, CISA, CDPSE, CSXF, APRP, Senior Cyber Security Risk Specialist, Federal Reserve Bank of Atlanta; Richard Snitzer, CISA, CCISSP, CFEAPRP, CBCP, Examination Specialist, (IT) FDIC Robert Hurd, NBE, CISA, CISSP, Lead Expert, Southern District Bank Technology

IT Examinations require substantial preparation for every institution. They also come with a variety of perspectives based on the agency you are regulated by. This panel will consist of representatives from the FDIC, OCC, and FRB to address the key areas of focus for IT/Cyber examinations. This will also serve as a platform for our members to ask questions directly to the panel to better prepare for their examinations."





